

INSTRUCTION MANUAL - WARRANTY INFORMATION



10/5/2 Year MAX Manufacturing Certificate of Limited Warranty

Type: Vertical or Cantilever. Use: Boat, Pontoon, Personal Watercraft. Sold after 1/1/2012.

MAX Manufacturing warrants the aluminum extruded material for the period of 10 years against splitting, cracking, and/or delaminating. Buyer is responsible for maintaining the lift per proper care guidelines. Lifts sold in northern climates or any climate where freezing conditions may occur must be removed from water during months where freezing conditions exist. Lift should be stored on dry land to prevent freeze damage during these periods. Buyer is also responsible to keep all drain holes free and clear of debris to allow proper drainage to prevent water from freezing inside lift extrusions. Failure to allow proper drainage may permit water to freeze inside these components and damage the extrusions. Freeze damage is not covered under this warranty.

10-YEAR LIMITED WARRANTY - MAX Manufacturing warrants the fabrication, machining, and aluminum welds for a period of 10 years.

5-YEAR LIMITED WARRANTY - MAX Manufacturing warrants the All-In-One Winch / Electric Motor Combination for a period of 5 years.

2-YEAR LIMITED WARRANTY - MAX Manufacturing warrants the pulleys, cables, and winches for a period of 2 years.

Lifts must be warranty registered within 28 days of customer purchase to activate and qualify for the Max Manufacturing limited warranty. Activate online at www.maxdock.com/warranty or mail or fax warranty card attached in this manual. Processing instructions are provided on the card.

EXCLUSIONS TO / OR REASONS FOR VOIDING WARRANTY:

- 1) Adding any aftermarket lift motor (Electric, AC, DC, or Wheel-Driven) to any MAX lift voids the warranty.
- 2) Misuse or abuse of products, products not used for their intended purpose, overloading of lift, items not installed properly or holes drilled in components that may weaken structure or any other product altering changes made after the lift leaves the MAX Manufacturing facility.
- 3) Acts of God (Example: Tornadoes, storms, earthquakes, strong hail, flooding, etc.)
- 4) Wearable Items are not covered by this warranty, including bunks, wood products, carpeted products.

WARRANTY CLAIM PROCESS

Warranty Claims must be submitted to MAX Manufacturing within 30 days of product failure. Your MAX authorized dealer must be notified of the claim. Customer must provide proof of purchase and may be asked to provide pictures of defective item or part. Upon review of information, if claim is found to be a warranty related issue, MAX Manufacturing will repair or replace item at its preference. No warranty will be honored or reimbursed if work is performed before MAX authorization of warranty claim is accepted. Buyer is responsible for delivery of defective part to MAX Manufacturing, 1300 Falahee RD., Jackson, MI 49203 or other MAX authorized repair center at buyer's expense once warranty claim is approved for repair or replacement by MAX Manufacturing.

All incidental or consequential damages are also excluded under this warranty. At no time will the amount due ever exceed the purchase price of the lift. There are no expressed or implied warranties other than items covered in this document. This warranty is not transferable. This warranty is constructed and interpreted with the laws that apply to the State of Michigan.